

Website manager's report for period ending October 25, 2023

SUMMARY

- A few routine website maintenance tasks were performed; no major website issues.
- The Newtek correction for eBridge distribution failures appears to have helped.

DETAILS

(1) Website Maintenance and Updates

- The restructured archives page with easier navigation is working well and no problems have been reported.
- I updated the event schedule page to keep the information current.
- An event payment form submitted by Mary Barkl was not received by me, although Doug Metzger got his copy, and I received another form submitted by Mary. Tom Sparks and I investigated, and could find no possible cause other than a random email failure; not a very satisfactory conclusion.
- Our transition to a complimentary Newtek managed support plan has been slow due to administrative problems such as a DocuSign agreement being twice rejected by DocuSign. However, I am now in communication with two Newtek V-Ps, and some progress is being made on our two open tickets about email problems not relating to eBridge.
-

- **(2) eBridge distribution**

- I distributed the October eBridge, Very few delivery failures were reported, and none of them appeared to be due to Newtek server problems, so I have closed the Newtek ticket on this issue. If there are problems on the November eBridge distribution, I'll open a new ticket.

Kevin